

EMPLOYMENT OPPORTUNITY

POSITION: Quality Engineering Tech (Heavy Duty Truck)

Working under general supervision, the Quality Technician is responsible for performing quality engineering support functions for the HDT Business Unit by performing the following:

- Coordinate, create, compile, and submit PPAP (Production Part Approval Process) documentation to external customers per their requirements.
- Inspect products and components to customer and Flexfab drawings and specifications, as part of the PPAP process.
- Monitor the status of interim-approved PPAPs; ensure the integrity of expiration dates, coordinate deviation renewals, etc.
- Process customer warranty claims: maintain database, evaluate claim evidence, coordinate with sales and engineering for return and analysis, determine and submit disposition.
- Analyze warranty data for trends and create reports.
- Coordinate the return of parts (Returned Goods Authorization); perform review, analysis, and disposition.
- Perform product, process, and machine capability studies.
- Perform basic metrology inspection activities using the surface plate, calipers, height gages, micrometers, etc., and assess conformance of measurements to specifications.
- Perform process, product, and procedure internal audits.
- Perform scrap and waste analysis, Gage R & R studies.
- Assist all company personnel in quality-related matters, including training.

QUALIFICATIONS:

- Prefer candidate be certified or satisfactorily preparing for certification as a Certified Quality Technician (CQT), through American Society for Quality (ASQ).
- Firm understanding of AIAG PPAP and Core APQP tools (PFlow/PFMEA/Control Plan) is a plus.
- Must be able to understand technical specifications, read technical drawings, organize information, and write technical reports.
- Prefer that candidate have a basic knowledge of GD&T.
- Prefer candidates have knowledge and ability to use quality concepts/tools, including histograms, Pareto chart, cause and effect diagrams, inspection principles, technical math, basic statistics (Cpk, Ppk), Gage R&R, SPC, and sampling principles.
- Must have excellent oral and written communication skills and be able to communicate effectively with internal and external customers.
- Must have good organizational skills with the ability to effectively manage multiple changing priorities.
- Microsoft Office Suite proficiency at an intermediate level, including Word, Excel, and Outlook (email).
- Knowledge and experience with Infor BAAN and PLM are desired.
- Must be capable of navigating the internet and customer websites/portals.

This position is subject to the International Traffic in Arms Regulations (ITAR) which requires U.S. person status. ITAR defines U.S. person as an U.S. Citizen, U.S. Permanent Residents (i.e., "Green Card Holder"), Political Asylee, or Refugee. Employees must be legally authorized to work in the United States. Verification of employment eligibility will be required at the time of hire. Visa sponsorship is not available for this position.

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